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July 15, 2003

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Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Re:

WT Docket 94-102

TTY Quarterly Report 2003

East Kentucky Network, LLC d/b/a Appalachian Wireless

Dear Ms. Dortch:

On behalf of East Kentucky Network, LLC d/b/a Appalachian Wireless ("Appalachian Wireless") this letter is submitted to report the status of the company's implementation of the capability to transmit 911 calls from text telephone ("TTY") devices.

Appalachian Wireless provides TDMA digital wireless carrier cellular radiotelephone services in rural Kentucky. The company is continuing to pursue its plan to convert to an alternative digital air interface technology. It has chosen a CDMA platform, and expects the system-wide transition to be completed in March 2004. On February 4, 2003 Nortel Networks was contracted to provide and install the new equipment, including TTY functionality. In the meantime, analog TTY is being provided to subscribers, and Appalachian Wireless is in discussions with Nortel regarding implementation of TTY capability on the TDMA network by December 31, 2003.

Appalachian Wireless has conducted marketing, distribution and consumer education efforts that have included the use of billing inserts, customer letters and other means to inform subscribers of the limits on their use of the TTY capability on Appalachian Wireless' network. Appalachian Wireless' employees and persons responsible for customer care at retail outlets and for answering customer service telephone inquiries have been trained to explain the delay to potential new customers who use TTY devices and to provide an estimate as to when digital TTY-digital service will be available in Appalachian Wireless' service area.

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A sample of the text of information being supplied to customers is as follows:

Appalachian Wireless is currently in the process of implementing technology to allow our digital network the capability to transmit calls from individuals with speech or hearing disabilities through the use of Text Telephone Devices (TTY). We anticipate that this technology will be in place by December 31, 2003. Currently TTY devices can be used through our analog network service or your local telephone company's wire line service. To find out more information on TTY devices you may contact the Kentucky Relay Center at 1 888 662-2406.

Should any questions arise with respect to this matter, please feel free to communicate directly with the undersigned.

Very truly yours,

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Pamela L. Gist

cc: Judith Boley Herman, FCC
Kim Johnson, Office of Management and Budget
Blaise Scinto, Acting Chief, Policy Division
Wireless Telecommunications Bureau, FCC
K. Dane Snowden, Chief
Consumer & Governmental Affairs Bureau, FCC
William Maher, Chief, Wireline Competition Bureau, FCC